



BOOKING CONDITIONS AND TERMS

Reservations and deposits:

In order to book your reservation for the trip in Crete, you need to complete and sign the Booking Form and make a deposit of 30% of the total price of the trip. The balance is due to 20 days before the departure of the trip.

If full payment is not made 20 days prior to departure date, Cretan Adventures have the right to cancel the reservation and keep the deposit.

Cancellations:

a) **By you** - If you need to cancel your reservation, cancellation fees will be determined according to the date we received your written note (mail or fax).

- If canceling 30 – 20 days prior to trip start, the 30% deposit will be kept.
- If canceling 19-5 days prior to trip start, 50% of the trip cost will be kept.
- If canceling less than 5 days prior to trip start, 100% of the trip cost will be kept.

b) **By us** – We reserve the right to cancel a trip up to **7 days** before departure if there are not enough participants to make it viable. In this case, we will inform you about the cancellation. We will either refund your money in full or transfer it to another trip if you prefer. We will not offer any other compensation.

However, Cretan Adventures is not responsible for additional expenses incurred by you in preparing for the trip (e.g., non-refundable air tickets, visa fees if applicable, gear or medical expenses)

Refunds:

Cretan Adventures does not give any refunds for unused hotel rooms, meals, sightseeing trips or trek arrangements. Land cost is quoted as a package: credits are not given for services not used.

Itinerary Changes:

Cretan Adventures reserves the right to alter the itinerary of any trip for numerous reasons beyond our control (harsh weather, trail conditions, schedule changes etc), if in our opinion, such an action becomes necessary, to ensure the safety and the well being of the group. The final trip selection is left up to Cretan Adventures' tour leader and any additional cost will charge the participant.

Cretan Adventures does not accept any responsibility for services provided by air, rail, bus or shipping companies, which are part of the trip.

We assume no responsibility, therefore caused, for injury, loss or damage to person or property in connection with any service provided by an independent contractor or resulting directly from the following: - acts of God – detention annoyance – terrorism – thefts – pilferage – force majeure – civil disturbances – government restrictions or regulations – strikes – delays and expenses arising from quarantine – failure of any means of conveyance to arrive or depart as scheduled – discrepancies or change in transit or hotel services over which have no control.

outdoor activities



Traveler Responsibility:

As a traveler you have the responsibility to select a trip appropriated to your interests and ability. Making the tour guide aware if you feel unable to participate in a particular activity.

Cretan Adventures' guides reserve the right to reject any participant from a particular activity for reasons of inability or behavior endangering the safety and the welfare of him/herself or others, without this being a reason for refund.

The traveler must at all times strictly comply with the laws, customs, foreign exchange and drug regulations of the country visited. Should the traveler fail to comply with the above, or should the client interfere with the well being of the group then the tour leader may order the traveler to leave the tour without recourse to any refund.

Acceptance of risk:

The client acknowledges that the nature of the tour is adventurous and that such holidays may involve a significant amount of personal risk. Such risks include injury, disease, loss or damage to property, discomfort and inconvenience.

Insurance:

Everyone participating in any of *Cretan Adventures* events-activities is covered by personal/accident insurance through A.I.G. GREECE.

Cretan Adventures is not responsible for any accidents or mishaps directly or indirectly related to the tour.

Accepted and Agreed by:

Participant's name (print or type)

Signature of Participant

